

All complaints in relation to the Road Clearing operations shall be consolidated and addressed within 72 hours upon receipt and shall ensure proper referencing and reporting to concerned office or barangay for validation and/or investigation.

Section 3. Escalation of Issues and Concerns. If the client imposes a complex concern on which the focal persons assigned cannot decide in hi/her level, he/she shall escalate the same to the Municipal Peace and Order Council and shall be resolved within 10 days from receipt.

Section 4. Effectivity. This order shall take effect immediately.

DONE this 25th day of February , 2021. At Quezon, Quezon.


MA. CARIDAD P. CLACIO
Municipal Mayor